

FIRST CHOICE FOR ASSESSING CAPABILITY



HCML's face-to-face Management Action Plan is a detailed return to health and work report, underpinned by medical evidence, symptom analysis & a comprehensive assessment.

Review

Upon receipt of a referral or enquiry, HCML will carry out a brief analysis of the circumstances surrounding the issues. This includes gathering salient data regarding the employee and their role as well as the needs of the business

This ensures that a case manager with the most appropriate clinical expertise & experience is allocated.

Discussion

The Case Manager contacts the referrer to discuss the best approach to the challenges presented, and the objectives of the organisation

This also gives the line manager or HR manager the opportunity to provide further guidance regarding the injured / ill employee and their potential engagement with intervention

Planning

The employee is contacted to gain consent, explain the assessment process, and to arrange an appropriate date, time and location for the assessment to be carried out

The M.A.P. assessment can be carried out either at the employee's work location, in the comfort of their own home, or in an alternative neutral setting

Assessment

During the assessment, the case manager gathers information regarding clinical history & current treatment, as well as gaining a full understanding of the physical / cognitive demands of the job role

If possible, observation of the role being carried out is also undertaken

Feedback

Upon completion of the assessment, the case manager contacts the employer to provide initial feedback and opinion based on the data gathered

Part of this discussion revolves around the recommendations for appropriate intervention, and whether these are realistic in terms of time, cost and resource

Report

Within 5 working days, the report will be delivered to the employer - and also to the employee if requested

The report contains the information gathered during the assessment plus recommendations, costs, a plan detailing the next steps and a graded return-to-work process if applicable

Why choose HCML?

- Our service proposition ensures excellent Return-to-Work outcomes and outstanding customer service
- We understand how busy managers are in managing positive attendance and productivity in the workplace. Our services deliver rapid, simple and easy resolutions around workplace capability.
- Our specialist clinical team deliver services nationwide. We conduct our clinical assessments by telephone or video-call.
- Our approach to excellent customer service, flexible service delivery and practical clinical advice and recommendations has been proven to reduce long term absence and increases productivity in the workplace.

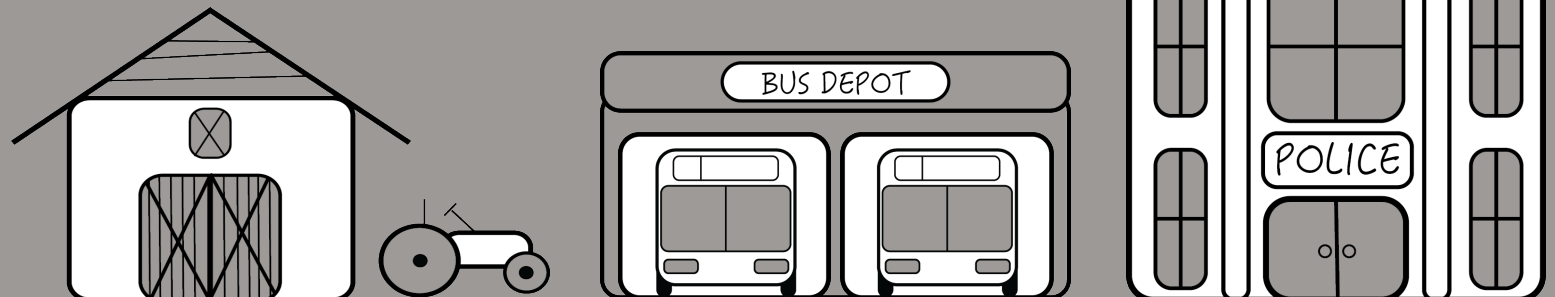
About us

Established in 2003, HCML is a leading provider of rehabilitation case management, treatment & return to work services. We assist injured & ill individuals to maximise their recovery by managing the rehabilitation process, minimising workplace absence and reducing unproductive time. This results in easing the burdens placed upon employers and HR professionals.

An approach which promotes positive engagement from both the employer and the employee - resulting in better outcomes



the brain injury association



To find out how you can benefit from HCML's end-to-end rehabilitation & case management services, please contact us:

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